شركة البحيرة الوطنية للتأمين

Al-Buhaira National Insurance Co.

Established 1978

ABNIC CORPORATE PROFILE 2026

ABNIC HEAD OFFICE



ABNIC OVERVIEW

- **Recognition**: One of the leading insurers in the UAE insurance market.
- **Established**: Founded in May 1978, with operations starting in November.
- **Reputation**: Renowned for reliable and high-quality insurance services.
- **Financial Strength**: Total assets valued above AED 2 billion.
- **Presence**: Head office, 8 branches, and numerous sales points across the UAE.
- **Specialization**: Expertise in personal and commercial insurance underwriting.
- **Customer Service**: Known for fast, effective, and efficient customer service.
- **Offerings**: Providing customized and tailored insurance solutions.
- **Growth**: Focused on expanding and innovating to meet market needs.
- **Innovation**: We embrace technology and innovation to deliver seamless, efficient, and customer-centric solutions.



MISSION

To deliver tailored insurance solutions combined with integrated services that exceed customer expectations and fulfill their unique needs.

VISION

To be the preferred insurance provider in the region.

ABNIC VALUES

Our values are integrated in our shield:

S	H	I	E	L	D
Security	Honesty	Integrity	Excellence	Leadership	Dependability



OUR STRENGTHS

- Reputation: Built on a foundation of hard work and professionalism.

- Key Success Factors:
  - Strong business relationships with international reinsurers.
  - Expertise of a dedicated team providing integrated solutions.
  - High financial resilience and liquidity to ensure sustainability.
  - Commitment to ethical practices and corporate governance principles.

- Offerings: A wide range of insurance services, backed by extensive experience and unwavering commitment.

BOARD OF DIRECTORS

- Sheikh Faisal Bin Khalid Sultan Al Qasimi (Chairman)
- Sheikh Abdulla Bin Mohammed Ali Al Thani (Vice Chairman)
- Sheikh Khaled Bin Abdulla Sultan Al Qasimi (Managing Director)
- Sheikh Ahmed Abdulla Bin Mohammed Ali Al Thani (Member)
- Sheikh Saoud Nasser Rashid Abdulaziz Almoalla (Member)
- Mr. Rashid Ali Rashid Dimas Al Suwaidi (Member)
- Mr. Bassam I Mohammed Elayyan(Member)
- Mr.Abdulla Mohamed Salih Al Zarooni (Member)
- Ms.Noura Mahmoud Mohamed Al-Ali (Member)

CEO

- Mr. Ahmed Abdelsamie Khalifa Ahmed Hassan



TEAM

- Experienced Leadership: Senior management with vast expertise in the insurance sector.
- Dedicated Workforce: Professional staff serving customers across the Head Office, 8 branches, and numerous POS in the UAE.
- Service Excellence: Renowned for prompt, reliable, and customer-focused services.

AWARDS & RECOGNITIONS

We are delighted to announce that ABNIC has received the following prestigious awards:



Awarded as Health Insurer of Excellence ***by the Insuretek 2022 & 2023***



Recipient of the Customer Happiness Medal ***by the Insurance Authority 2020***



Honored as a Leading Company for Domestic Investments in the UAE ***by the Insurance Authority 2020***

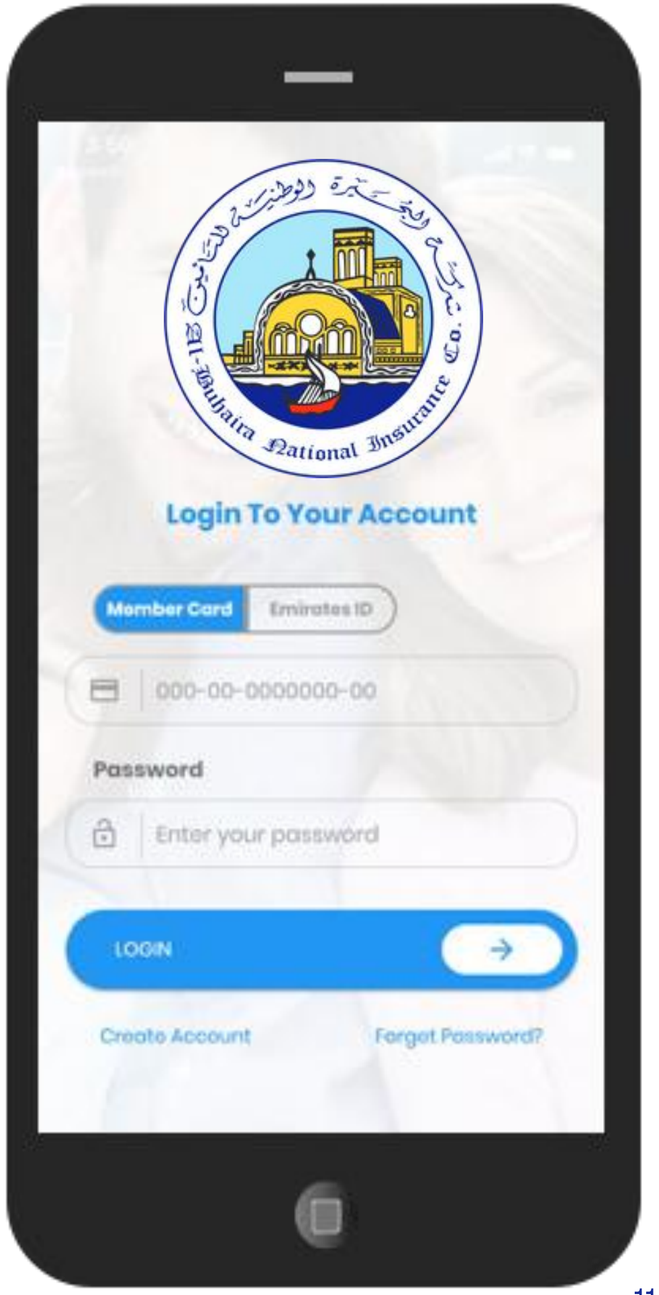
WHY ABNIC

- Hassle-free and efficient claims process.
- Trusted insurance provider since 1978.
- Strong financial resilience and stability.
- Received Customer Happiness Medal from the Insurance Authority.
- Innovative and progressive insurance solutions.
- Tailored plans for individual and corporate needs.
- 24/7 dedicated medical claims support.
- Advanced and user-friendly digital services.

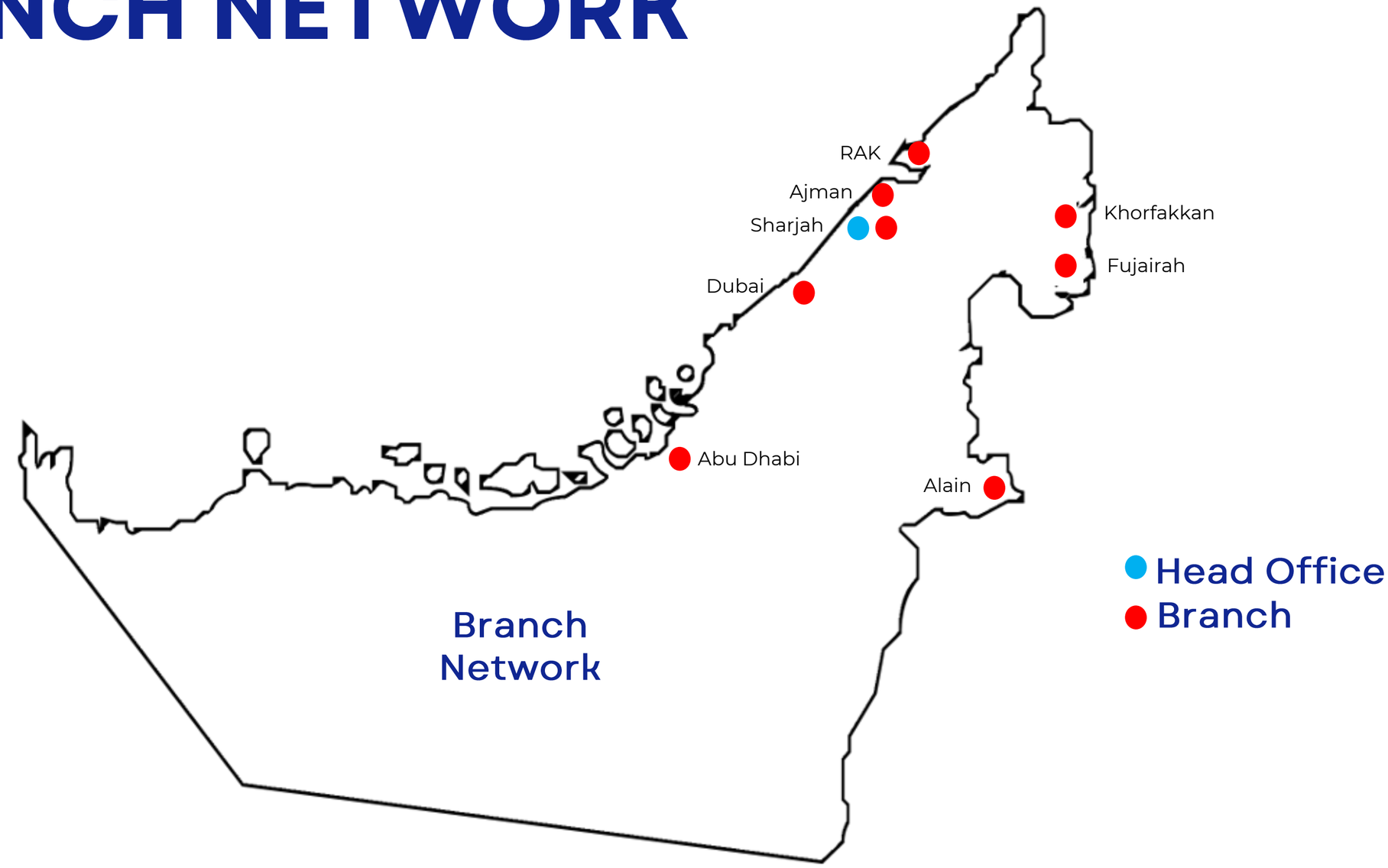
DIGITAL TRANSFORMATION

ABNIC is transforming its major end-to-end business operations and customer service delivery to provide a seamless experience for all stakeholders.

- ABNIC Website & Mobile App
- Customer Management System
- Claims Management Software
- Pricing tools
- Business intelligence tools
- B2C portals
- Customer Happiness meter
- HR Management Software
- ABNIC Smart App
- WhatsApp Business



BRANCH NETWORK





MEDICAL CLAIMS CENTER

- Established a 24/7 Medical Claims Support Center
- Empowering people to take control of what matters most
- Ensuring consistent, positive, and enviable customer experiences
- Resolving inquiries faster
- Delivering a better customer experience

AFFINITY SCHEMES

Partnerships with affinity programs like Esaad Card offer exclusive discounts and benefits for cardholders on motor insurance products.

These partnerships deliver added value through privileged services tailored to the needs of cardholders, ensuring convenience and cost-effective solutions.

REINSURANCE PARTNER

Partnerships with globally renowned reinsurers to ensure robust risk management and capacity.

PROJECTS INSURED BY ABNIC



White Aluminum – Abu Dhabi



Al Zahra Hospital - Sharjah



Sewa Al Layyah Power Station



Sharjah Chamber of Commerce



Khor fakkan Tunnel Road



University City - Sharjah

PROJECTS INSURED BY ABNIC



Sheraton- Sharjah



D1 Tower - Dubai



American University of Sharjah



Palazzo Versace Hotel - Dubai



Media Rotana Hotel - Dubai

ABNIC LINES OF INSURANCE

We offer a wide range of insurance products, including:

Commercial lines insurance:

Keep your business secure with confidence.

Personal lines insurance:

Protect your lifestyle and loved ones while enjoying peace of mind.

PERSONAL LINES



Motor insurance



Medical insurance



Home insurance



Travel insurance



Jet ski insurance



Yacht insurance

COMMERCIAL LINES



Group medical insurance



Group life insurance





Motor fleet insurance



Aviation insurance



Marine Cargo insurance



Marine Hull insurance

COMMERCIAL LINES

Property



Property all risks insurance



Hotel comprehensive insurance



Port



Airport



Factory

COMMERCIAL LINES

Liability



Product liability



Director’s and Officer’s liability



Public liability



Employees liability,
Worker’s compensation



Medical malpractice



Professional indemnity

COMMERCIAL LINES

Engineering



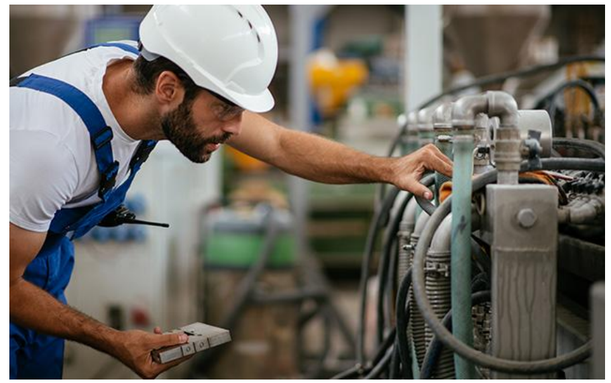
Contractor’s all risks



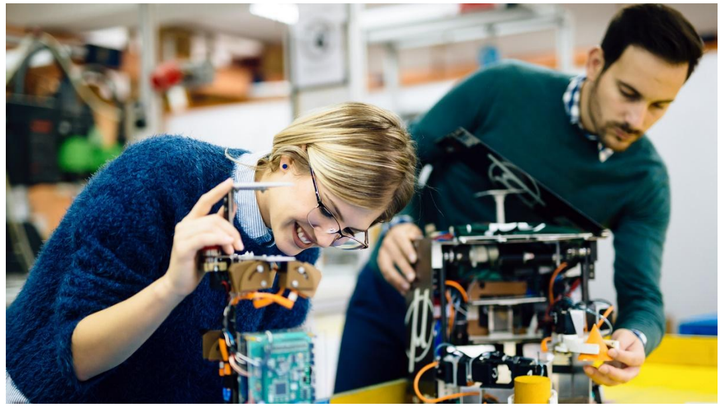
Erection all risks



Contractor’s plant & machinery



Machinery breakdown



Electronic equipment



Boiler and pressure plant



Deterioration of stock

COMMERCIAL LINES



Banker’s blanket



Fidelity guarantee



Jeweller’s block



Money insurance



Personal accident

شركة البحيرة الوطنية للتأمين
Al-Buhaira National Insurance Co.

Thank You

A company you can trust.

Allow us to provide you with an insurance quote and help you understand your risk exposures and how insurance can protect you.

Motor Insurance:	Motor Claims:	Life & Medical Insurance:	Life & Medical Claims:	Home & Travel Insurance:
600 535357	600 545457	600 532229	600 545459	600 548283

Download our app
care@albuhaira.com
www.albuhaira.com